

# AARP Driver Safety Program

## Our Values –The Foundation For All We Do

*Examples of behaviors that support and undermine the 'One AARP' attributes*

### Visionary:

- Support: Using your imagination to ask what if and why not. What if we tried this? Why not try something new?
- Undermine: Not being open to change and being stuck in the mindset of “we’ve always done it this way.”

### Caring:

- Support: Treating others as you would like to be treated, and demonstrating such behaviors as: answering questions, following up with action items, and putting forth extra effort.
- Undermine: Having a negative attitude can undermine all the effort you spend. For example, rather than cancelling a class because you only have one participant, you should hold the class to demonstrate your positive commitment to the program, and compassion for the participant.

### Energetic:

- Support: Being enthusiastic and willing to take on extra work. When recruiting new volunteers, be positive and inspiring. Inspiration leads to progression.
- Undermine: Not taking advantage of every opportunity for recognition, and not thanking others for their hard work.

### Results-Oriented:

- Support: Always thinking of ways to extend your reach and taking initiative with a “get ‘er done” attitude.
- Undermine: Having a negative attitude and telling others that their actions are inadequate.

### Engaging:

- Support: Reaching out to groups outside DSP like the DMV, the State Legislature, and AARP State Office and educating them about DSP can create a better understanding between the different parties, as well as foster dialogue and cooperative actions.
- Undermine: Not working together with the State Legislature and AARP State Office.

### Trustworthy:

- Support: Providing honest and straightforward answers to questions. Sharing state best practices increases the value of our DSP materials.
- Undermine: Giving ambiguous answers, ignoring, or failing to respond at all.

### Courageous:

- Support: Being brave to have the tough conversations, like when to tell someone to hang up the keys, or when to tell an instructor to stop teaching.
- Undermine: Being apathetic and not speaking up leads to decisions by default.

